



**Risk and
Insurance
Management
Society, Inc.**

L.A. RIMS NEWS

Los Angeles Chapter

The Newsletter for Risk and Insurance Management Professionals April 2002

PRESIDENT'S CORNER

The 40th RIMS Annual Conference & Exhibition is almost upon us. It is the most extensive risk management education you can get in one week. Typically you will find the best speakers and topics at the conference. This year you can see some of our local members presenting topics that will broaden our risk management knowledge:

On Monday, Tim East of The Walt Disney Company will be one of the speakers at the session, "Has the Train Left the Station? RIMS-ACORD Data Standards." The session is 1:45 – 3:15 p.m. Coordinating and moderating this session will be Elizabeth Morrell of Southern Company & Subsidiaries. Speaking with Tim will be Hugh Nunnally of Risk Laboratories, LLC.

Tuesday, John Pinner of Mattel will be moderating the session, "Successful Product Recall Strategies." The session is 3:00 – 5:00 p.m. Coordinating this session will be Daniel Hughes of Deloitte & Touche. The speakers will be Robert Carter, Esq. of McKenna & Cuneo, LLP, and Rebecca Szelc of Deloitte & Touche LLP.

And Thursday, Rae Knapp of the Automobile Club of Southern California will be moderating the session, "How to Become a D&O Coverage Pro." The session is 2:00 – 4:00 p.m. Coordinating the session will be Kathryn Furr of James Econn & Co. The speaker will be Michael Rossi of the Insurance Law Group, Inc.

When you return from the conference, take time to consider whether you, or someone you know, would like to present an informative topic at next year's conference. It's a great opportunity to share experience and knowledge beyond the local realm to a broader audience. And, be sure to let us know if you would like the Los Angeles Chapter to sponsor your session. Our chapter is always seeking programs that are deserving of recognition and our support.

See You at the next meeting.

**Kathy Merkovsky
President, RIMS L.A. Chapter**

CHAPTER CLIPS

L.A. RIMS GOLF TOURNAMENT

It is time to mark your calendar and register for our 2002 LA RIMS Golf Tournament. Each Year we have a sell out crowd for a fun day of golf followed by a dinner and awards banquet - so sign up now to save a spot.

Location: Brookside Country Club - Pasadena, CA
Date: June 3, 2002
Time: 11:00 a.m.

UPDATE ON IEA CLASSES AND PROGRAMS AT THE MAY LUNCHEON

At some point in your insurance career, many of you have taken a class or earned a certification from the Insurance Educational Association, the IEA. For those of you not familiar with this organization, the IEA is a not-for-profit educational organization that develops, provides and promotes self-study, instructor-led and distance learning programs in insurance, risk management, employee benefits and healthcare.

Mr. Richard Coskren, President and CEO of the IEA, will be joining us at our May luncheon and will give a brief update on IEA's new programs and course offerings.

Mr. Coskren has served as the Director of Learning at Crum&Forster, and has also held the senior training executive position at Chubb and Son Inc., Home Insurance and Zurich-American. Mr. Coskren founded and is a member of the Performance Forum, a networking group for senior P&C training executives, and has been actively involved in The Society of Insurance Trainers and Educators (SITE). Mr. Coskren serves as Continuing Education Vice President of the Golden Gate CPCU Chapter, and is a member of the

continued on page 2

CHAPTER CLIPS CONTINUED

San Francisco Chapter of NAIW.

We look forward to Mr. Coskren's comments on IEA programs at the May luncheon, and also encourage the luncheon attendants to directly solicit his input on insurance education matters for their organization.

Further information on the IEA can be found at www.ieatraining.com

THINGS TO DO

_Did you recently receive your ARM? Contact Leo Costantino at 213-922-4620 or costantinol@mta.net.

_You are interested in joining the Membership Committee. Have you signed up? Contact Becky Smith at 818-533-4383 or becky.smith@disney.com.

_Would you like to be a speaker? Contact Stacy Stevens at 310-571-4290 or sstevens@loweenterprises.com.

_Would you like to write an article for the newsletter? Send your article to Diane Wren at dwren@cra.ci.la.ca.us.

_Would you like to help Mike Carlin with the golf tournament? (And you know you want to.) Contact Mike at 626-568-7059 or michael.carlin@jacobs.com.

_Has your company contacted Mike to be a sponsor at the golf tournament? (And you know you want to.) Contact Mike at 626-568-7059 or michael.carlin@jacobs.com.

_Have you registered for the golf tournament? (And you know you want to.) Go to www.larims.org and register online now.

RIMS 40th ANNUAL CONFERENCE APRIL 14TH-18TH.

As you know, there will not be a Chapter Luncheon Meeting in April because of the National Annual Conference in New Orleans. HOPE TO SEE YOU THERE!

LEGISLATIVE UPDATES

RESEARCH REVIEWS VIOLENCE-PREVENTION METHODS

University of North Carolina at Chapel Hill researchers found that bright exterior lighting and making sure employees don't work alone at night are among practices that help reduce workplace homicide. They found, too, that keeping doors closed during working hours "was also associated consistently with substantially reduced risk."

The study, which was published in the February 27 issue of the *Journal of the American Medical Association*, studied North Carolina workplaces where an employee had been killed between January 1, 1994 and March 31, 1998. The study compared these with a random sample of workplaces with similar risk factors but where homicides did not occur. Apparently, combinations of various control measures made a difference, researchers concluded, although certain common measures like installing security cameras and signs announcing limited cash on premises did not curb robbery-related killings.

EMPLOYERS REMINDED TO POST INJURY, ILLNESS SUMMARY IN FEBRUARY

As in the past, most employers with 11 or more employees are required by OSHA to post the annual summary of work place injuries and illnesses from the OSHA 200 Log during the month of February. Beginning next year the OSHA 200 a summary must be posted for three months ' February, March, and April - rather than one as part of the agency changes to its record keeping standards.

NEW YORK MORE HEALTH CONCERNS ARISE FOR WORKERS AT GROUND ZERO

World Trade Center site workers can get free physical exams and be tested for health problems at a mobile health clinic located near City Hall. The clinic is being operated by a Queens College health program in cooperation with the New York committee for Occupational Safety and Health and the Latin American Workers Project.

Dr. Steven Markowitz, director of the Queens College Center for the Biology of Natural Systems,

LEGISLATIVE UPDATES CONTINUED

explains: “We are aiming to help the most neglected, least protected workers, who might otherwise receive no medical especially the immigrant day laborers who have worked for thousands of hours at the site, reportedly often without protective gear and without health insurance.

Markowitz says the idea is to identify any illness the workers may be suffering and to provide them with properly fitting respirators for future protection. He says day laborers tend to be less well-trained and less well paid than union workers. Paul Bartlett, also on staff at the center, says many building owners began hiring the less costly day laborers to clean buildings in order to “basically cut corners”. The project is one of a number of public health initiatives that have sprung up in response to the collapse of the World Trade Center towers.

On a related note, four Port Authority police officers working at the site were reassigned after tests indicated that they had elevated levels of mercury in their blood. Port Authority officials said the step was taken as a precaution and that it’s not certain the mercury came from the wreckage.

TIPS OF THE MONTH

KEEP THE PRESSURE OFF HIGH ACHIEVERS

When you praise them for work done well, don’t add that you expect even more in the future

AVOID SENDING INCOMPLETE E-MAIL MESSAGES

By typing the address last, after you’ve written the message itself.

RETAIN IMPORTANT PRODUCT DOCUMENTS

By storing them in sealed plastic bags. Label each bag with the item and purchase date, and keep them handy so you can retrieve manuals or warranties quickly

TIPS OF THE MONTH

OVERCOME INTERRUPTIONS

By writing a one-or two-word description of what you were about to do before the interruption occurred and tape it to your desk. When you return, your note will save you from trying to remember where you left off.

Excerpted from Communication Briefings April 2002.

2002 CALENDAR OF EVENTS

May 15, 2002

Chapter Luncheon
The New Otani Hotel

“Terrorism Coverage Finding it”
Speaker: Lori Yanklevits - Attorney,
Howrey, Simon, Arnold & White, LLP

June 3, 2002

RIMS L.A. Golf Tournament
Brookside Golf Course
Pasadena, CA

L.A. RIMS NEWS



L.A. RIMS is published monthly. Please send address corrections or articles and photos to LA RIMS office at:

P.O. Box 10065,
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Tel: 818.842.6096
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News articles must be received by the 15th of each month.