

# Russia vs France: Managing Risks at the FIFA World Cups





## Facts and figures

Impact and legacy of 2018 FIFA World Cup Russia



#### NATIONAL INFRASTRUCTURE ACCELERATION

108 sports facilities, including:

#### stadiums

with more than 550 000 total seating capacity

All stadiums are intended for multipurpose use after the FWC

After the FWC, three stadiums will reduce seating capacity to 30-35 000 to fit long-term needs

### training sites

with a total training capacity of 16 000 for children and youth after the FWC

infrastructure investments1

26 transport

#### infrastructure facilities

#### 11 airports

Mescow Drynodedono and new airpurt in Restain-on-Don')

3 new metro stations

12 roads and junctions

hospitals

reconstructed or renovated

utility facilities

power stations

new hotels



#### >13 000 people

JOBS

involved in the construction and renovation of 10 stadiums

>100 000 iobs

> created and supported by the FWC

#### VOLUNTEERS

#### >30 000

#### volunteers

will require unique experience and knowledge

#### 15

volunteer centres opened in Russia

INVESTMENT

IN LINE WITH

71%

increase in the volume

of tourist services in Host Cities

57%

of domestic tourists

who have stayed in

the Host Cities' hotels

increase in the number

GROWING

TOURISM

#### STADIUMS

#### All FWC stadiums will be compliant with green building standards

The first Russian green building standard for stadiums was developed specifically for the

All FWC stadiums will be accessible for disabled people and people with limited mobility

Working conditions at the 10 FWC stadiums under construction and renovation regularly monitored

Each stadium will have a plan for the long-term use

#### FOOTBALL

5 federal

>25 million people

of Host Cities

interregional

railway

stations

in Host Cities will be reconstructed to meet Russian regulation on

football development centres will be created by 2020

from 12,5%

to 14,5%

increase in students choosing to study football at sport schools for children and youth5

ACCESSIBILITY

accessibility

0000000000

## >78 million people

to FWC stadiums and training sites

## 5800 football coaches

in sport schools for children and youth underwent professional training and improved their qualification in 2015

football facilities

were put into operation between 2011 and 2015

from 331 000 2015

to 750 000

2015

increase in number of football players officially registered in Russia

#### 11 HOST CITIES

100% of Host Cities show a positive trend in the Sustainable Cities Index<sup>2</sup>

## 8 out of 11

Host Cities regions are included in the top-20 ranking of the Investment Attractiveness of Russian Regions in 20151

#### >350

environmental protection

Host Cities show positive trends in the Quality of Living ranking<sup>4</sup>

#### >800 hectares

of city parks, public green zones and specially protected areas will be renovated as part of the FWC





#### AUDIENCE



to watch the 2018 FWC

>3 000 000 spectators

attend the FWC

≈1000 000 international guests

are expected to visit Russia due to the FWC

measures to be implemented in Host Cities overall until 2018

























## FOX Risk Management Preparation

## Legal

- Review all vendor contracts
- Customize and negotiate insurance requirements
- MSA Development to include 2017-19 Confed Cup, FWC & WWC
- FWC SOWs for each tournament

### Insurance

- Confirm insurance coverage with all carriers and check for exclusions
- International liability
- Worldwide property
- Business Travel Accident (Out-of-Country Medical)
- Health

### Visa

- Everyone required to obtain Russian Visa (lengthy process)
- Issue Travel Medical Certificates for all travelers





# INTERNATIONAL INSURANCE REQUIREMENTS Fox Corporation LIMITS MATRIX

	I	Δ		В		F			Е.				i	ii ii	iii	iv	vi	vii
									-				ADDITIONAL	WAIVER OF	PRIMARY & NON-	CROSS-	"INSURED	30 DAYS
	GENER	RAL / PUBLIC LI	ΔΒΙΕΙΤΥ	AUTOMOBILE LIABILITY	E&O / PR	OFESSIONAL IN	DEMNITY		CYBER LIABILITY	,	MARINE	AVIATION	INSURED	SUBROGATION	CONTRIBUTORY	LIABILITY	CONTRACT	WRITTEN
		Risk Level			22.071	Risk Level			Risk Level		Available?	Available?	Available?	Available?	Available?	Available?	Available?	Available?
Country	LOW	MEDIUM	HIGH	STANDARD	LOW	MEDIUM	HIGH	LOW	MEDIUM	HIGH	YES or NO	YES or NO	YES or NO	YES or NO	YES or NO	YES or NO	YES or NO	YES or NO
ARGENTINA	\$ 1,000,000	\$ 3,000,000	\$ 5,000,000	\$350,000 for third party liability	\$ 1,000,000	\$ 3,000,000	\$ 5,000,000	\$ 1,000,000	\$ 3,000,000	\$ 5,000,000	YES	YES	YES, Except US	UNKNOWN	UNKNOWN	YES	UNKNOWN	UNKNOWN
				unlimited for bodily injury and \$10,000,000 for														
AUSTRALIA	\$ 1,000,000	\$ 5,000,000	\$ 10,000,000	property damage	\$ 5,000,000	\$ 5,000,000	\$ 10,000,000	\$ 1,000,000	\$ 3,000,000	\$ 5,000,000	UNKNOWN	YES	YES	YES	YES	YES	YES	YES
AUSTRIA	\$ 1,000,000	\$ 3,000,000	\$ 5,000,000	\$8,000,000 for third party liability	\$ 2,000,000	\$ 3,000,000	\$ 5,000,000	\$ 250,000	\$ 500,000	\$ 1,000,000	UNKNOWN	UNKNOWN	UNKNOWN	UNKNOWN	UNKNOWN	UNKNOWN	UNKNOWN	UNKNOWN
BELGIUM	£ 4000.000	£ 3,000,000		unlimited for bodily injury and \$100,000,000 for property damage	t 4 000 000	\$ 3,000,000		£ 4 000 000*	\$ 2,000,000*	£ 3 000 0001	YES	YES	YES	YES	UNKNOWN	YES	UNKNOWN	YES
DEEGIOW	\$ 1,000,000	\$ 5,000,000	\$ 3,000,000	property damage	\$ 1,000,000	\$ 5,000,000	\$ 3,000,000	\$ 1,000,000	\$ 2,000,000	\$ 5,000,000	163	163	163	163	UNKNOWN	163	UNKNOWN	163
BRAZIL	\$ 1,000,000	\$ 3,000,000	\$ 5,000,000	\$250,000 for bodily injury and property damage	\$ 1,000,000	\$ 3,000,000	\$ 5,000,000	\$ 1,000,000	\$ 2,000,000	\$ 3,000,000	YES	YES	YES	YES	YES	YES	YES	YES
	,,	,,	,,	\$5,000,000 for bodily injury and \$1,000,000 for	,,	* -,,	+ -,,	,,	+ -,,	,,								<del>                                     </del>
BULGARIA	\$ 500,000	\$ 1,000,000	\$ 5,000,000	property damage per accident	\$ 250,000	\$ 500,000	\$ 1,000,000	\$ 500,000	\$ 1,000,000	\$ 2,000,000	UNKNOWN	UNKNOWN	UNKNOWN	UNKNOWN	UNKNOWN	UNKNOWN	UNKNOWN	UNKNOWN
CANADA	\$ 1,000,000	\$ 3,000,000	\$ 5,000,000	\$150,000 for third party liability	\$ 1,000,000	\$ 3,000,000	\$ 7,000,000	\$ 1,000,000	\$ 3,000,000	\$ 7,000,000	YES	YES	YES	YES	YES	YES	YES	YES
CHILE	\$ 500,000	\$ 1,000,000	\$ 5,000,000	\$150,000 for third party liability	\$ 1,000,000	\$ 3,000,000	\$ 5,000,000	\$ 1,000,000	\$ 3,000,000	\$ 5,000,000	UNKNOWN	UNKNOWN	YES	UNKNOWN	UNKNOWN	UNKNOWN	UNKNOWN	UNKNOWN
CHINA				******************														
CHINA	\$ 500,000	\$ 1,000,000	\$ 5,000,000	\$150,000 for third party liability	\$ 1,000,000	\$ 3,000,000	\$ 5,000,000	\$ 1,000,000	\$ 3,000,000	\$ 5,000,000	YES	YES	YES	YES	YES	YES	YES	YES
COLOMBIA	\$ 500,000	\$ 1,000,000	\$ 5,000,000	\$250,000 for third party liability	\$ 500,000	\$ 1,000,000	\$ 2,000,000	\$ 1,000,000*	\$ 2,000,000*	\$ 3,000,000*	YES	YES	YES	YES	YES	YES	YES	YES
	,	* -,,	,,	\$7,000,000 for bodily injury and \$1,000,000 for	,	,,	+ 4,000,000	NOT	NOT	NOT								<del>                                     </del>
CROATIA	\$ 100,000	\$ 250,000	\$ 750,000	property damage per event	\$ 100,000	\$ 250,000	\$ 1,000,000	AVAILABLE	AVAILABLE	AVAILABLE	UNKNOWN	UNKNOWN	UNKNOWN	UNKNOWN	UNKNOWN	UNKNOWN	UNKNOWN	UNKNOWN
				\$16,000,000 for bodily injury and \$3,300,000 for														
DENMARK	\$ 1,000,000	\$ 5,000,000	\$ 10,000,000	property damage	\$ 1,000,000	\$ 2,000,000	\$ 3,000,000	\$ 1,000,000*	\$ 2,000,000*	\$ 3,000,000*	YES	YES	YES	YES	UNKNOWN	UNKNOWN	UNKNOWN	UNKNOWN
				\$200,000 for third party liability and \$50,000 for														
ECUADOR	\$ 250,000	\$ 1,000,000	\$ 5,000,000	personal accident per person	\$ 1,000,000	\$ 3,000,000	\$ 5,000,000	\$ 1,000,000*	\$ 2,000,000*	\$ 3,000,000*	YES	YES	UNKNOWN	UNKNOWN	UNKNOWN	UNKNOWN	UNKNOWN	UNKNOWN
				unlimited for bodily injury per vehicle and			_											
FINLAND	\$ 2,000,000	\$ 3,000,000	\$ 5,000,000	\$5,000,000 for property damage	\$ 250,000	\$ 500,000	\$ 1,000,000	\$ 250,000*	\$ 500,000*	\$ 1,000,000*	YES	YES	UNKNOWN	UNKNOWN	UNKNOWN	UNKNOWN	UNKNOWN	UNKNOWN
FRANCE				unlimited for bodily injury and \$5,000,000 for	t	£ 3,000,000					WEE	wee	WEE	vee	uee.	LINIUS NOTICE .		CO Down
FRANCE	\$ 1,000,000	\$ 5,000,000		property damage	\$ 1,000,000	\$ 3,000,000	\$ 5,000,000	> 1,000,000	\$ 3,000,000	> 5,000,000	YES	YES	YES	YES	YES	UNKNOWN	UNKNOWN	60 Days
DUCCIA		£ 2000.000	1	\$50,000 for third party bodily injury and	t 4000.000	£ 3,000,000	£ 3,000,000				WEE	WEE	vee	VEE		wee		vee
RUSSIA	\$ 1,000,000	\$ 3,000,000	\$ 5,000,000	property damage	\$ 1,000,000	\$ 2,000,000	\$ 3,000,000	\$ 1,000,000	\$ 2,000,000	\$ 3,000,000	YES	YES	YES	YES	NO	YES	UNKNOWN	YES





#### WORLD CUP MEDICAL COVERAGE

	FOX-SPONSORED  Dedicated Doctors	ROUTINE MEDICAL CLINIC VISIT OUTSIDE MOSCOW	HOSPITAL OR URGENT CARE ESCALATED VISIT	MEDICAL EVACUATIONS	IBC MEDICAL VISIT
FOX CORPORATE EMPLOYEES	Full access to Fox' contracted Healix doctors	Covered by corporate ISOS resources & insurance	Covered by corporate ISOS resources & insurance	Covered by corporate ISOS resources & insurance	If used, reimbursable through expense report. Should use Healix doctors at hotel clinic
NON-RUSSIAN FREELANCERS	Full access to Fox' contracted Healix doctors	Covered by corporate ISOS resources & insurance	Covered by corporate ISOS resources & insurance	Covered by corporate ISOS resources & insurance	Primary medical care provided by the Healix doctors at hotel clinic. If IBC Medical clinic is used, Fox will not reimburse
NON-RUSSIAN INDIVIDUAL CONTRACTORS AND TALENT	Full access to Fox' contracted Healix doctors	Covered by corporate ISOS resources & insurance	Covered by corporate ISOS resources & insurance	Covered by corporate ISOS resources & insurance	Primary medical care provided by the Healix doctors at hotel clinic. If IBC Medical clinic is used, Fox will not reimburse
NON-RUSSIAN-BASED VENDORS	Full access to Fox' contracted Healix doctors	Should be covered by <u>vendor</u> company insurance	Should be covered by <u>vendor</u> company insurance	Should be covered by <u>vendor</u> company insurance	Primary medical care provided by the Healix doctors at hotel clinic. If IBC Medical clinic is used, Fox will not reimburse
LOCAL RUSSIAN HIRES	Secondary priority to Fox's contracted Healix doctors	NOT COVERED – vendor / individual responsibility	Work-related accident only	NOT COVERED	Primary medical care provided by the Healix doctors at hotel clinic. If IBC Medical clinic is used, Fox will not reimburse
HOSPITALITY AND INVITED VIP GUESTS	Full access to Fox' contracted Healix doctors	Covered by corporate ISOS resources & insurance	Covered by corporate ISOS resources & insurance	Covered by corporate ISOS resources & insurance	N/A
IMMEDIATE FAMILY OF FOX CORPORATE EMPLOYEES	Full access to Fox' contracted Healix doctors	Covered by corporate ISOS resources & insurance	Covered by corporate ISOS resources & insurance	Covered by corporate ISOS resources & insurance	N/A
IMMEDIATE FAMILY OF HOSPITALITY AND INVITED VIP GUESTS	Full access to Fox' contracted Healix doctors	Covered by corporate ISOS resources & insurance	Covered by corporate ISOS resources & insurance	Covered by corporate ISOS resources & insurance	N/A





## FOX Environmental, Health & Safety

## Perupparations & Consultants

- MSA Development to include 2017-19 Confed Cup, FWC & WWC
- FWC SOWs for each tournament
- Risk assessment of host stadiums
- Vette all potential hotels
- Vette all vendors including Russian & French doctors

## **Equipment Preparation & Training**

- EHS & Medical section for FWC Production Manual
- PPE/First Aid kits prepped & shipped
- Develop/deliver required EHS training to all traveling Ees
  - Fox EHS World Cup Safety Briefing
  - EHS Orientation embedded in Security brief

### **Documentation**

- Develop HASP/EAPs for three primary zones (posted & online)
- Offer EHS posting packets in IBC & Red Square common areas

## **Staff Planning**

- Rotate EHS Professionals in Russia & France, including senior certified FOX & 1st Option EHS professionals
- Worked closely with Security and Medical Services





## Right to a healthy workplace

- Same as North America
- Risk Assessments were top priority for both cups
  - Analyze work locations (14) and hotels:
    - 50 hotels in Russia
    - 46 hotels in France
  - Identify hazards and control measures
- Limited Russian and French agency enforcement

## **FWC-specific Risk Assessments**

- Working conditions, environment, & workload
- Safety of equipment, accessories and tools
- Obtaining Personal Protective Equipment (PPE)
- Identification of proper Health and Safety Training







### **Evacuation Plan**

Luzhniki Stadium Moscow

#### Instructions:

RP RED – Short term evacuation point. In the event of an incident the primary Rally Point is the secure Broadcast Center under the direction of Fox security staff.

RP BLUE – Long term evacuation.
The rally point to be used in the event of a bomb threat to the BC itself is the car park located to the south-west of the stadium but still within the outer perimeter. The most direct route is out via the northern BC entrance and around the south-west of the stadium under the direction of Fox security staff.



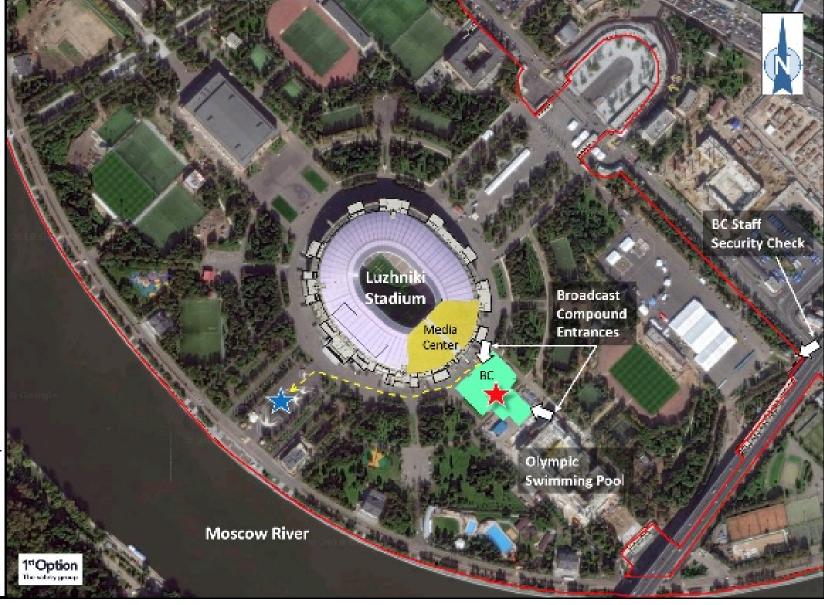
Outer Perimeter



Rally Points (RP)



**Evacuation Routes** 









## Fox Sports France 2019 Hotel Scout – Nov 2018 & Feb/Mar 2019 Consolidated Findings and Recommendations

SERIAL	DATE	СІТҮ	HOTEL	BOOK Y/N	REMARKS
1	11/13	Reims	Holiday Inn	Υ	1 <sup>st</sup> Good central location close to stadium with good local restaurants within 1-2mins walk. Good safety.
2	11/13	Reims	Novotel Suites	Υ	2 <sup>nd</sup> = Good quiet central location. Restaurants 10 mins walk. Good rooms. Plenty of parking. No smoke detectors in rooms
3	11/13	Reims	Blue Hotel	N	4 <sup>th</sup> Poor safety. No evident incident management plan. Rooms were lower quality. Local amenities less appealing.
4	11/13	Reims	Royal Champagne Spa	Υ	2 <sup>nd</sup> = Excellent high end location. Secure. Somewhat remote. 20 mins from stadium. No local amenities. High end.
5	11/14	Valenciennes	Hotel Baudouin	Υ	2 <sup>nd</sup> 5 minutes walk from stadium. Courtyard parking for 20 vehicles. Close local amenities. Co-located with IBIS.
6	11/14	Valenciennes	Hotel In Situ	N	3 <sup>rd</sup> Opposite railway station. No incident management plan or training. Single stairwell fire exit. Small rooms.
7	11/14	Valenciennes	Novotel Valenciennes	Υ	1 <sup>st</sup> In business park. 15 min drive to stadium. Good security and safety. Good rooms. Bar. Restaurant. No local amenities.
8	11/15	Le Havre	Nomad	Υ	1st= Brand new 2015 hotel. Good rooms. No room service. Good security & safety. Close to city center and restaurants.
9	11/15	Le Havre	Novotel Centre	Υ	1 <sup>st</sup> = FIFA staff and 1 team using this hotel. Good security and safety. Close to city center bars and restaurants. Pay to park.
10	11/15	Le Havre	Best Western ART	N	3 <sup>rd</sup> Poor fire security, potentially dangerous. No evidence of incident management plan. No room safes.
12	11/16	Rennes	IBIS Styles Centre Gare	Υ	4 <sup>th</sup> Reasonable hotel with adequate facilities. Restaurants close by. Limited room service but flexible on request.





### Medical Services - Healix

- Bilingual MDs staffed two 24/7 Moscow hotel clinics
  - o IBC Doubletree
  - Downtown City Center Courtyard
  - Added one doctor/defib to Red Square Set due to elimination of Ambulance in HBS plan
  - Physicians also dispatched to St. Regis, etc.
    - 117 EEs, family & guests evaluated/treated
    - Over 45 cases included follow up care
- FIFA provided clinics at every venue
  - IBC with ambulances
  - Stadiums with ambulances
  - Red Square modular unit (change in original plan presented significant challenge)







## Medical Treatment Locations Paris & Moscow







- Global Medical Assistance ISOS
  - 24/7 Assistance Centers
  - Experienced team with high standards for medical care
  - All emergency, travel to/from Russia and remote operations medical cases (e.g., venues, features)
  - Managed in real time minimized treatment delays
  - Emergency incidents transported to preferred hospitals
  - Evacuation and repatriation services offered/provided
  - Escalation needed for a variety of cases
  - Punctures/cuts to ICU (a JRSM summary)
- Additional US Medical Consultation
   WorkCare +1-888-449-7787











## What everyone needed to know...

- Complete required EHS Briefing
- Report all incidents to EHS or Security (GSOC)
- Followed the 8 mile lightning protocol (no radar)
  - Seek shelter industry-wide standard
- Review the EHS Posting packets
  - Known and potential hazards
  - Emergency contact information
  - Safe Refuge Areas
  - Posted in common/work areas & in Application
- Biggest concern for production management fatigue



### Health and Safety Plan Summary

IBC Pavilion

Krasnogorsk, MO 143402 8 (929) 938-24-41 Description:

#### Incident Reporting

- 1. Always call local 9-1-1 when in doubt to summon emergency services.
- Follow emergency procedures outlined in plans specific to your location (e.g., Ops and/or venue EAPs).
- Call the Hotline at 1-866-FOX-CABLE or 866-369-2225, Option 9 to report a hazard incident, or emergency.
- 4. You will be required to participate in the incident investigation process.
- If the incident is a security concern, contact the Fox Security 24/7 Operations Center at 310-369-6555.

#### **Emergency Responders**

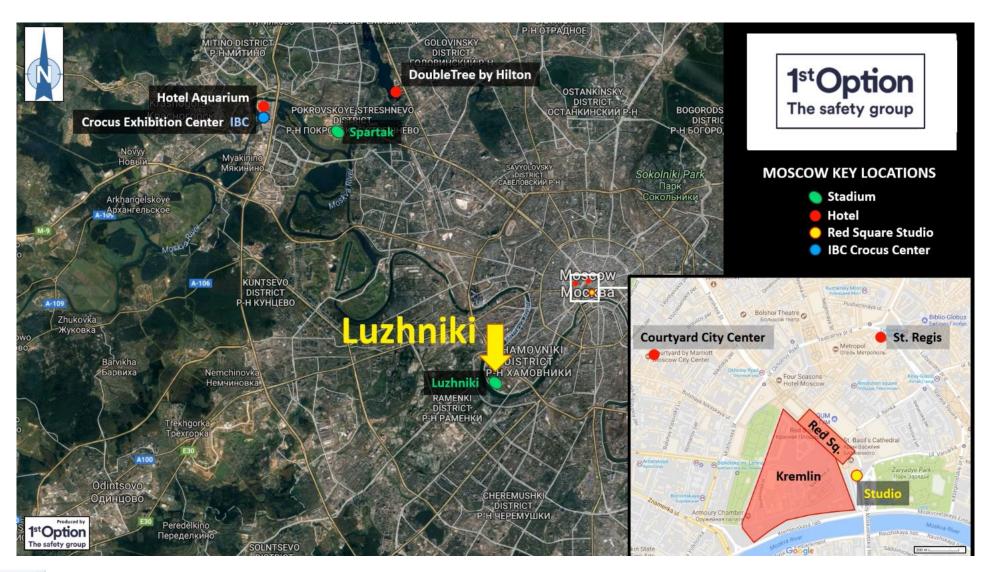
Name	Address	City	State	Zip	Phone
European Medical Center Moscow	7 Orlovskiy Pereulok	Moskva		129110	8 (495) 933-66-55
European Medical Center Schepkina	35 Ulitsa Shchepkina	Moskva		129090	+7 (495) 933 66 55
0A0 Medicina	10 2-Y Tverskoy-Yamskoy Pereulok	Moskva		125047	+7(495) 955 00 33

Evacuation Assembly Areas					
Safe Refuge Area 1:	Parking lot Pavilion 1- GPS Coordinates: 55.822033, 37.390077				
Safe Refuge Area 2:	Parking Lot - GPS Coordinates: 55.822009, 37.391498				
Safe Refuge Area 3:					





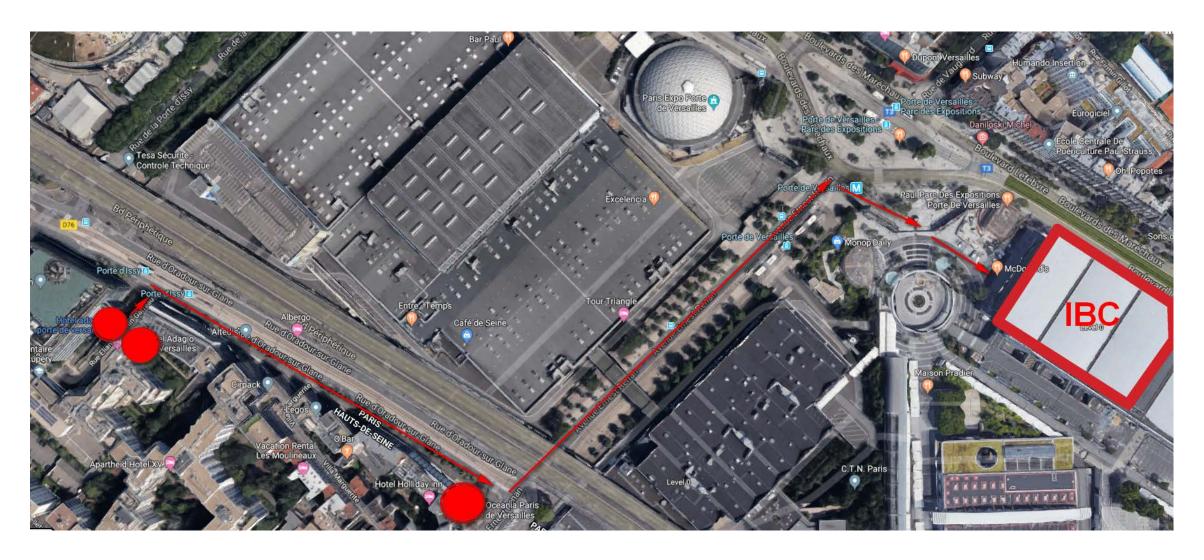
## Hotel Locations - Moscow







# **Hotel Locations - Paris**











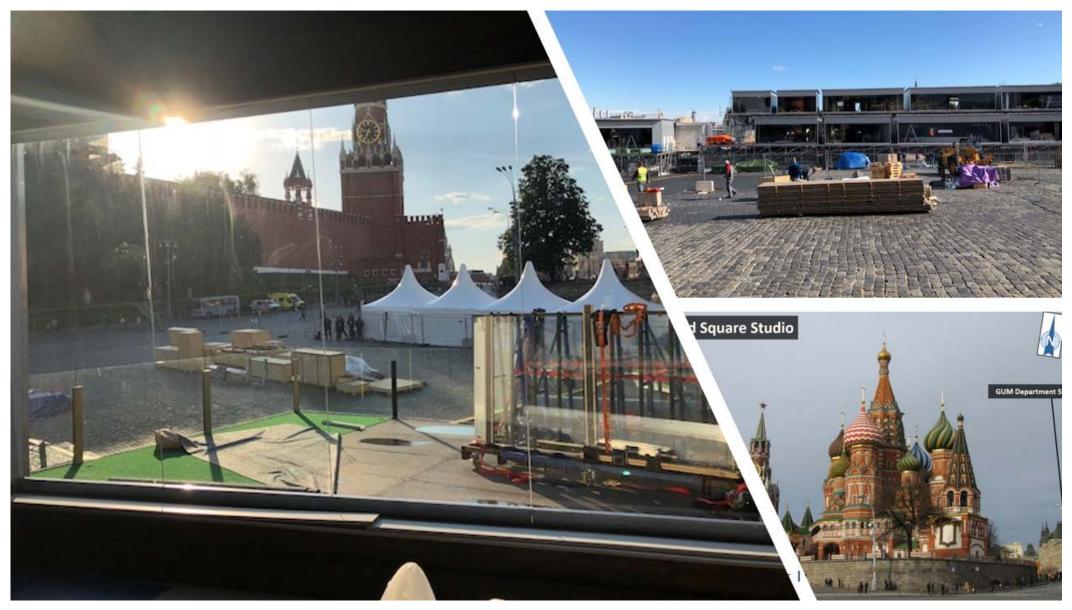






FOX RISK MANAGEMENT

Russia vs France Managing Risks at the FIFA World Cups











FOX RISK MANAGEMENT



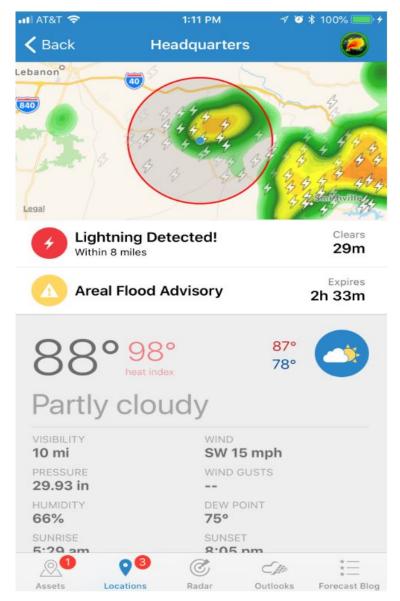






### Challenges

- Lightning Protection System
  - Plans originally included LPS for all sets
  - Not authorized to use power ground at St. Basil's
  - Russians refused to install US design
  - Paris set covered via rolling sphere
  - No proper ground was available or installed at both locations
- Vendors
  - Unfamiliar with regulatory requirements
  - Language barriers
- Set Compound Medical Services
  - Ambulance replaced with Russian speaking MD
  - Limited equipment/supplies, no AED/defib
  - Not cream of the crop physicians
- Weather Application
  - No radar services available
  - Made it difficult to monitor incoming fronts/cells







# Incident Summary

### Russia

- Total of 17 WC claims All medical related
  - Dizziness / Anxiety
  - Pain Abdominal / Tooth / Wrist / Ear
  - Broken foot
  - Laceration Stabbed during altercation
- 8 non-occupational incidents

### France

- No WC claims
- 11 reported incidents

Note: OSHA does not apply to overseas work





## Key Takeaways

## Legal

- Vette all contractors & vendors that can possibly have an impact on production
- Customize and negotiate all insurance requirements
- Establish agreements up to a year in advance
- Ensure solid EHS language is inserted into applicable agreements (helps internally & externally)

## **In Country**

- Establish EHS expectations as early as possible
- Document everything, but don't necessarily share everything
- Treat everyone as a client
- Set clear expectations of your support staff

**Extra:** If you smoke, you'll love both Moscow & Paris



